Inhalt

Aktualisieren von Treibern und Firmware für Dell ControlVault 1
Herunterladen aktueller Treiber 2
Installieren des Dell ControlVault-Treibers
Überprüfen der Treiberinstallation
Installieren der Dell ControlVault-Firmware6

Aktualisieren von Treibern und Firmware für Dell ControlVault

- Die auf Dell-Computern werkseitig installierte(n) Treiber und Firmware für Dell ControlVault sind nicht mehr aktuell und müssen anhand des folgenden Verfahrens in der angegebenen Reihenfolge aktualisiert werden.
- Wenn Sie während der Installation von DDP | EE oder DDP | ESS aufgefordert werden, das Installationsprogramm zu schließen, um die Dell ControlVault-Treiber zu installieren, können Sie diese Meldung ignorieren und die Installation von DDP | EE oder DDP | ESS fortsetzen. Die Dell ControlVault-Treiber (und die zugehörige Firmware) können nach dem erfolgreichen Abschluss der Installation von DDP | EE oder DDP | ESS aktualisiert werden.

Herunterladen der aktuellen Treiber

1 Gehen Sie auf www.support.dell.com.

(Manager and Construction)		Contract Product
Contact Us	Pre	emier Login
Shop Support Community	My Account 🦙	What can we help you find? Search
V Order Status # Feedback		
會 > Support		
	C	Get to know 🗮 Windows 10
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Product support	Top resources	Orders & support requests
Support for your product-drivers, diagnostics,	Identify and resolve issues guickly with a variety of	Check the status of your orders and support requests
manuals, parts, warranty information and more.	troubleshooting tools and resources.	and find answers to common questions.
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Product support		
Getting started with your Dell product		
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Our tutorials will help you get set up, connect to the i	internet, create a Dell account, and more.	
our set op and connected		

Wählen Sie Ihr Computermodell aus.

http://www. deli.com /support/home/us/en/19?c=&l=&s	= D + C Support Dell US		े Select
Product support	Top resources	Orders & support requests	2
Identify the product you need to support			-
Auto-detect your product. Detect Product	Enter a Service Tag or Express Service Code.	Browse for a product.	t us
	ABCD123 or 1234567890 Submit	View products	Contac
Select a product			
Desktops & All-in-Ones Laptop Monitors & Projectors Electro	s Servers, Storage, & F nics & Accessories Printers	Networking Tablets & Mobile Devices Software & Security	
Have a Dell Account? Select from a list of your produ	cts.		
Top resources			
Online diagnostics We can fix your Windows-based device or send you replacement parts in just minutes. Running the Quick	Help by topic Find answers to your technology questions with o • No power, no POST, no boot and no video	our collection of articles, videos and tutorials. • Getting started	

3 Wählen Sie Treiber & Downloads.



4 Wählen Sie das auf dem Zielcomputer ausgeführte Betriebssystem aus.

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Parts & accessories	System Analysis or Service Tag				
	View all available updates for	r Windows	8.1, 64-bit. A Change OS		
	O BIOS				
	O Ubuntu 12.04				
	O Ubuntu 14.04				
	Windows 10, 32-bit				
	Windows 10, 64-bit				
	O Windows 7, 64-bit				
	Windows 8.1, 64-bit				
	Looking for a different OS? View the list o	f Dell supported	f operating systems		
	Coherente		-		
	Category	·*	Importance		
	More filters				
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	View by: Category Importance Show All Hide All	Release date	Installation order		
	Application (2 files)				
	Audio (1 file)				
	Backup and Recovery (1 file)				

5 Erweitern Sie die Kategorie **Sicherheit**.

A http://www.dei.com/support/nome/us/en/1	wproduct-support/product/listrue D * C Product Support Dell US *	ur 2.5
	Change Management Software Development Kit (2 files)	and and
	Chipset (6 files)	
	Dell Data Protection (5 files)	
	Modem/Communications (2 files) ■	
	Mouse, Keyboard & Input Devices (2 files) ■	
	⊙ Network (10 files)	
	Security (2 files)	
	Dell ControlVault Firmware View details ControlVault_Setup_2MYJC_A37_ZPE.exe Hard-Drive (6 M8) Security Release date 12 Dec 2014 Last Updated 08 May 2015 Recommended	
	Version 30.7.027.0,A37	
	This file will automatically self-install after downloading. Restart required	
	🛃 Download File 🔳 Add to download list	
	Dell ControlVault Driver View details CV_DRV_Setup_YVV17_A18_64b_ZPE.exe Hard-Drive (15 MB) Security Release date 10 Dec 2014 Last Updated 14 May 2015 Recommended	
	Version 3.0.00040.30.7.027,A18	
	This file will automatically self-install after downloading. Restart required	
	🛓 Download File 📑 Add to download list	
	Serial ATA (4 files)	
	System Utilities (2 files)	
	Systems Management (5 files)	
	Video (3 files)	

- 6 Laden Sie die Dell ControlVault-Treiber herunter, und speichern Sie sie.
- 7 Laden Sie die Dell ControlVault-Firmware herunter, und speichern Sie sie.
- 8 Kopieren Sie die Treiber und die Firmware bei Bedarf auf die Zielcomputer.

Installieren des Dell ControlVault-Treibers

1 Gehen Sie zu dem Ordner, in den Sie die Treiberinstallationsdatei abgelegt haben.

				_	CIPER Description and the second seco
Organize • 📑 Ope	en Share with New folder				II 🔟 🕯
Favorites	Name *	Date modified	Туре	Size	
Desktop	ControlVault_Setup_2MY/C_A37_ZPE	8/27/2015 5:15 AM	Application	5,702 KB	
h Downloads	CV_DRV_Setup_YYV17_A18_64b_ZPE	8/27/2015 5:16 AM	Application	15.739 KB	
Recent Places					
1 Deseine					
Documents					
💰 Music					
S. Pictures					
. Videos					
Computer					
Network					
a rection					

- 2 Doppelklicken Sie auf den Dell ControlVault-Treiber, um die selbstextrahierende EXE-Datei aufzurufen.
- **TIPP:** Achten Sie darauf, als Erstes den Treiber zu installieren. Der Dateiname des Treibers zum Zeitpunkt der Erstellung dieses Dokuments lautet "ControlVault_Setup_2MYJC_A37_ZPE.exe".
 - 3 Klicken Sie zum Fortsetzen des Vorgangs auf Weiter.
 - 4 Klicken Sie auf OK, um die Treiberdateien in den Standardordner "C:\Dell\Drivers\<Neuer Ordner>" zu entpacken.
 - 5 Klicken Sie auf Ja, um die Erstellung eines neuen Ordners zu genehmigen.
 - 6 Klicken Sie auf OK, wenn die Nachricht angezeigt wird, dass die Dateien erfolgreich entpackt wurden.

7 Nach dem Entpacken sollte der Ordner angezeigt werden, der die entpackten Dateien enthält. Ist dies nicht der Fall, gehen Sie zu dem Ordner, in den Sie die Dateien entpackt haben. Der Ordner ist als JW22F bezeichnet.

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Favorites	Name Name	Date modified	Type	Size	
E Desktop	1037.mst	10/14/2014 4:10 PM	MS1 File	61 KB	
Downloads	1038.mst	10/14/2014 4:10 PM	MST File	99 KB	
S Recent Places	1040.mst	10/14/2014 4:10 PM	MST File	103 KB	
	1041.mst	10/14/2014 4:10 PM	MST File	98 KB	
Libraries	1042.mst	10/14/2014 4:10 PM	MST File	90 KB	
Documents	1043.mst	10/14/2014 4:10 PM	MST File	99 KB	
🜛 Music	1044.mst	10/14/2014 4:10 PM	MST File	91 KB	
S Pictures	1045.mst	10/14/2014 4:10 PM	MST File	97.KB	
S Videos	1046.mst	10/14/2014 4:10 PM	MST File	97 KB	
	1048.mst	10/14/2014 4:10 PM	MST File	96 KB	
Computer	1049.mst	10/14/2014 4:10 PM	MST File	93 KB	
	1050.mst	10/14/2014 4:11 PM	MST File	92 KB	
Network	1051.mst	10/14/2014 4:11 PM	MST File	94 KB	
	1053.mst	10/14/2014 4:10 PM	MST File	90 KB	
	1054.mst	10/14/2014 4:11 PM	MST File	88 KB	
	1055.mst	10/14/2014 4:10 PM	MST File	92 KB	
	1060.mst	10/14/2014 4:11 PM	MST File	95 KB	
	2052.mst	10/14/2014 4:10 PM	MST File	71 KB	
	2070.mst	10/14/2014 4:10 PM	MST File	97 KB	
	CVHCI64	10/14/2014 4:11 PM	Windows Installer	16.627 KB	
	I mup	10/14/2014 4:14 PM	XML Document	S KB	
	Readme	10/29/2014 5:52 PM	Text Document	34 KB	
	Version	11/4/2014 1:56 PM	Text Document	1 KB	

- 8 Doppelklicken Sie auf die Datei CVHCI64.MSI, um das Treiberinstallationsprogramm zu starten. [Die Datei CVHCI64.MSI in diesem Beispiel bezieht sich auf ein 64-Bit-System. Bei einem 32-Bit-System wählen Sie die Datei CVHCI32.MSI aus].
- 9 Klicken Sie auf dem Begrüßungsbildschirm auf Weiter.
- **10** Klicken Sie auf **Weiter**, um die Treiber in den Standardordner unter "C:\Programme\Broadcom Corporation\Broadcom USH Host Components\" zu installieren.
- 11 Wählen Sie die Option Abschließen aus, und klicken Sie auf Weiter.
- 12 Klicken Sie auf Installieren, um mit der Installation der Treiber zu beginnen.
- **13** Aktivieren Sie optional das Kontrollkästchen, um die Protokolldatei für das Installationsprogramm anzuzeigen. Klicken Sie zum Beenden des Assistenten auf **Fertig stellen**.

Überprüfen der Treiberinstallation

• Der Gerätemanager zeigt je nach Betriebssystem und Hardwarekonfiguration ein Dell ControlVault-Gerät (sowie weitere Geräte) an.

Installieren der Dell ControlVault-Firmware

- 1 Gehen Sie zu dem Ordner, in den Sie die Firmware-Installationsdatei abgelegt haben.
- 2 Doppelklicken Sie auf die Dell ControlVault-Firmware, um die selbstextrahierende EXE-Datei aufzurufen.
- 3 Klicken Sie zum Fortsetzen des Vorgangs auf Weiter.
- 4 Klicken Sie auf OK, um die Treiberdateien in den Standardordner "C:\Dell\Drivers\<Neuer Ordner>" zu entpacken.
- 5 Klicken Sie auf Ja, um die Erstellung eines neuen Ordners zu genehmigen.
- 6 Klicken Sie auf OK, wenn die Nachricht angezeigt wird, dass die Dateien erfolgreich entpackt wurden.

7 Nach dem Entpacken wird der Ordner angezeigt, der die entpackten Dateien enthält. Ist dies nicht der Fall, gehen Sie zu dem Ordner, in den Sie die Dateien entpackt haben. Wählen Sie den Ordner Firmware aus.

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Downloads	💟 🐌 firmware	8/27/2015 5:55 AM	File folder			
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	Readme	10/29/2014 5:52 PM	Text Document	34 KB		
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- 8 Doppelklicken Sie auf die Datei ushupgrade.exe, um das Firmware-Installationsprogramm zu starten.
- 9 Klicken Sie zum Starten der Firmware auf Starten.
- WICHTIG: Sie werden möglicherweise dazu aufgefordert, das Administratorkennwort einzugeben, wenn Sie ein Upgrade von einer älteren Firmware-Version durchführen. Geben Sie **Broadcom** als Kennwort ein, und klicken auf **Eingabe**, wenn diese Option im Dialogfeld angezeigt wird.

Es werden nun verschiedene Statusmeldungen angezeigt.

10 Klicken Sie auf Neu starten, um das Firmware-Upgrade abzuschließen.

Die Aktualisierung der Treiber und der Firmware für Dell ControlVault ist damit abgeschlossen.